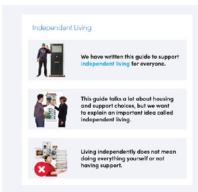


# Housing Guide Section 11 Blue Word Glossary



In this housing guide we have highlights words in blue if we think they needed explaining.



In this section we have listed all the blue words or terms in alphabetical order.



Please use this document to help you understand the information in the housing guide.



You can also use it to help you understand housing information created by other organisations.



#### **Advocacy**

Getting support from another person to help you express your views and wishes, and help you stand up for your rights.



#### **Advocate**

Someone who support you express your views and wishes, and help you stand up for your rights.



# **British Institute of Human Rights**

An independent charity based in London which raises awareness and understanding about the importance of human rights.



#### **Care Act**

A law about care and support for adults in England.



#### Care Act assessment

Assessment by the council for anyone who may need care and support.



#### Care package

The care and support given to you by your local council.



# Care Quality Commission (CQC)

CQC checks health and social care services are following the rules for their service. They also look at how good the service is.



# Challenging behaviour

Any behaviour that someone displays that is a challenge for others to manage and/ or puts the young person or others at risk.



# Co-design

A way of people working together. People with different skills and experiences make decisions together – everyone taking part has equal power.



#### **Commissioners**

People who plan and buy services.



#### Communal

Shared by all members of a community or home, for common use.



#### Co-production

Co-production means services working together with people who use services and carers.



#### **Council Tax**

A tax for all households by local councils to funding local services like such as police and fire services.



#### **Deposit**

When renting a landlord may ask for money before you move in, which you may get back when you leave.



#### **Direct Payment**

Where you receive money to organise and pay for the support yourself.



#### **Disabled Facilities Grant**

Money you can get from local council to pay for adaptions in your home.

For example, a shower room, handrails or widening doors.



# Eligible

Having the right to do or get something, if you meet the appropriate conditions.



# **Equality Act**

The Equality Act is a law that protects you from being treated unfairly.



#### **Government bodies**

Organisations that are part of the government.



#### **HOLD Scheme**

It is a government scheme to help people with a disability buy any home for sale as **Shared Ownership**.



#### Housing association

Organisations that rents houses and flats to people on low incomes or with particular needs.



# **Housing benefit**

Money you can get from the local council to pay for all or some of your rent.



# Housing department

Department within local councils that support people with housing.



# **Housing Law**

Rules set by the government that landlords, tenants and homeowners must follow.



### **Human Rights Act**

A law to protect your human rights.



#### Independent

Being in charge of your life and making the decisions on what happens. You might have support to do that.



#### **Independent Financial Advisor**

A professional who provides independent advice for people about money.



# Independent living

Independent Living means living in the community and disabled people are getting the same choice, control, and opportunities as other people.



#### **Individual Service Fund**

A provider who manages your support and the money under an agreement with you.



#### Insurance

An arrangement with a company to provide compensation for specified loss, damage, illness, or death in return for regular payments.



#### Landlord

Person or organisation who owns the home you live in.



#### Law

A rule or set of rules, enforceable by the courts.



Legal
Connected to law or allowed by law.



Legal Advice
Professional advice provided by a trained lawyer.



Legal Case
This is when someone thinks the law has been broken so they go to court to get a



Legal fees
A fee paid for legal service.

decision.



# Living expense Something you need and pay for.



# Local Housing Allowance (LHA)

Rates used to work out how much housing benefit you can get if you are a tenant renting from a private landlord.



#### **Maintenance**

Repair or servicing of a home or household goods, furniture, appliances or garden.



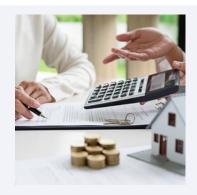
#### **Mental Capacity Act**

A law to protect and empower people who cannot make their own decisions.



#### Mental Health Act

Law that covers the assessment, treatment and rights of people with a mental health disorder.



#### Mortgage

A loan with a bank or building society to buy your own home.



#### **Nursing homes**

A home for a group of people with a nurse to provide medical care.



#### **Ombudsman**

Government bodies that find out what has happened when someone complains about an organisation.



# Personal budget

Amount of money your local council will pay towards any social care and support you need.



#### **Private Bodies**

Companies or business that are run by people not the government.



#### Private landlord

Person who owns the home you live in.



#### **Protects**

To look after yourself or look after something by legal measures.



**Public bodies** 

Organisations that serve the gerenal public.

For example, NHS or councils.



#### Rent

Paying a person or organisation to live in their home.



#### **Registered Care Homes**

A home that is set up for people who share a similar disability.

These homes are registered with CQC and they check how they work.



#### Residential care

A home that provides care and support for a group of people.



# **Rights**

About how people should be treated.



#### Safeguarding

Protecting a citizen's health, wellbeing and human rights.



#### Secure

Likely to continue and not fail, be lost, or taken away.



#### **Shared Lives Scheme**

You would live with a host family.



#### **Shared Ownership**

Owning part of a home, but also pay some rent.



#### **Shared Lives Scheme**

You would live with a host family.



#### **Social Housing**

Accommodation that is provided at an affordable rate.

This is usually run by Housing Associations or a Council



#### Support plan

A plan created by the local council to make sure your care and support needs are met.



#### **Supported Housing Schemes**

supported housing is often used to describe accommodation for people with a wider range of needs, not all of whom will need personal care – including refuges for people fleeing domestic violence.



#### Tax

Money paid to the government that is based on your income or the cost of goods or services you have bought.



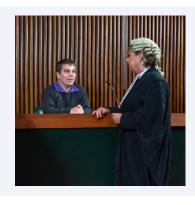
#### **Tenancy agreement**

A contract agreed between you and the landlord to give you the right to live in the home.



**Tenant** 

Someone who rents a home.



#### **Trial**

A formal examination of evidence by a judge, typically before a jury, in order to decide guilt in a case of criminal or civil proceedings.



# United Nations Convention on the Rights of Persons with Disabilities

International human rights treaty of the United Nations intended to protect the rights and dignity of persons with disabilities.



#### **Valuation**

The process of working out the value of something, such as a house.

The Housing Guide was a collaboration of LDE, Housing LIN and Ace Anglia.

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