

# Co-production Impact and evidence

The following links provide evidence of impact or studies on co-production from Health and Wellbeing Alliance members, their networks and others.

## University College London and Co-production Collective

### Value of co-production project (2022)

A review of the academic evidence, a survey, 100 stories of co-production experiences and 9 pilot projects analysed to identify the value of co-production.

Findings (in various formats), research papers, case studies and resources

**[Value of Co-Production | Co-Production Collective \(coproductioncollective.co.uk\)](https://coproductioncollective.co.uk)**

They conclude that 'the value of co-production lies in:

- Delivering outcomes that actually matter to people.
- Efficiency, in the long run
- Working towards social justice
- Empowering people and building capacity\*
- Connecting us as humans, working towards shared goals'

*\*People told us as part of this research that they felt empowered by co-production*

# NHS England

A literature review by Dr Felix Mukoro, Knowledge and Evaluation for Improvement team (KEI), Improvement Directorate.

## **NHS England » How co-production is used to improve the quality of services and people's experience of care: A literature review**

From the literature review it concludes:

*Co-production is often used loosely to cover a range of related concepts, however, 6 core principles are common.*

1. There is no single, universal model of co-production and the way co-production is done varies in each situation depending on the task, context and the people involved,
2. Improved experience is consistently seen as a result of the co-production approach, alongside improved efficiency and improved clinical outcomes,
3. In many cases, service improvement based on patient experience is not often a priority, and the extent of integration of patient experiences in service improvement is often unclear,
4. Experience based co-design (EBCD) and the Always Events® are the only two approaches to co-production that emphasise the systematic collection and use of patient experiences to improve healthcare services.
5. Common to both approaches is the identification of touchpoints based on participant's real experiences that are translated into service specific improvement priorities.
6. The alignment of quality improvement and co-production is influenced by:
  - system level factors
  - organisation requirements
  - point of care requirements
  - valuing different forms of evidence.

# Social Care Institute for Excellence (SCIE)

## Co-production Benefits

### Co-production: what it is and how to do it – SCIE

Identifies Intrinsic and Instrumental benefits

#### Co-production: what it is and how to do it - SCIE

*Instrumental: The use of people's experience and expertise, which can contribute to a more efficient use of resources.*

*Intrinsic: An increased sense of social responsibility and citizenship and benefits to the wider community, particularly to improved health and wellbeing*